

ZOe Center for Pediatric and Adolescent Health

210 Hannah's Mill Road
 Thomaston, GA 30286
 706/938-0990

100 Hwy 18W, Suite 201
 Barnesville, GA 30204
 678/359-1700

1110 13th Street
 Columbus, GA 31907
 706/641-2462

3031 Williams Road
 Columbus, GA 31909
 706/221-7139

Patient Satisfaction Survey

We would like to know how you feel about the services we provided so we can make sure we are meeting your needs. Your responses are directly responsible for improving these services. Please place the completed surveys in the box marked "surveys and suggestions". If you wish to speak to our patient advocate about your concerns, please provide your contact information and we will follow-up with you. Thank you for your time.



	GREAT 5	GOOD 4	OK 3	FAIR 2	POOR 1
Ease of getting care:					
Scheduling an appointment					
Center hours					
Nurse call-back					
Test results/prescriptions					
Provider: (Pediatrician, Nurse Practitioner)					
Listens to you					
Takes enough time with you					
Explains what you want to know					
Gives you good advice and effective treatment					
Nurses/Medical Assistants:					
Friendly and helpful to you					
Answers your questions					
Takes enough time with you					
Explains what you want to know					
Gives you good advice					

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<i>All Others:</i>					
Friendly and helpful to you	5	4	3	2	1
Answers your questions	5	4	3	2	1
<i>Facility:</i>					
Cleanliness of the building, restrooms and exam rooms	5	4	3	2	1
Convenience of our location	5	4	3	2	1
Comfort and Safety while waiting	5	4	3	2	1
Privacy	5	4	3	2	1

What do you like best about our center? _____

What do you like least about our Center?

Suggestions for improvement

Age: _____

Sex: _____ (M) _____ (F)

Ethnicity:

_____ Asian /Hispanic/Latino
_____ Caucasian _____ Other

_____ Black/African American

Date: _____